Al-Anon Family Groups

Help and hope for families and friends of alcoholics

Transforming Electronic Groups Project – Update for WSC Structure

2023 World Service Conference

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Transformation Powered by Worldwide Trusted Servants

Building Our Future by Understanding Our Past

COMPLETED > IN PROGRESS > UP NEXT > DOWN THE ROAD

Agenda

COMPLETED > IN PROGRESS > UP NEXT > DOWN THE ROAD

Creating a Global Electronic Meeting Search

Supporting Electronic Groups in Geographic Areas

- Online Group Records Forms & Listings
  - Group Area Transfer Forms / Group Transfers
  - Electronic Group PDF Forms
  - Electronic Group Management (Manual)
- Vision for Geographic Group Search
- Temporary Electronic Group Decisions

Replacing the Online Group Records (OGR) Application

- Vision for Geographic Group Search
  - OGR Task Force
  - First Next Generation Group Records Workflow

COMPLETED

Global Electronic Meeting Search

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Friday Solutions and Serenity AFG Friday 11:45 am

📹 Zoom

Meeting ID: 861 0062 7773

Meeting Password: 519911

WSO ID: 30799345

Families Friends and Observers Welcome | Friday | Zoom

AFG Speaker Telephone Meeting Friday 12:00 pm

📞 Phone

Al-Anon Speakers

Dial In Number: (712) 432-8773

Access Code: 86023

WSO ID: 30501642

Families and Friends Only | Friday | Phone

Daily Acceptance at Noon AFG Friday 12:00 pm

📹 Zoom

Meeting ID: 846 3989 3876

Meeting Password: 662438

WSO ID: 30774422

Families and Friends Only | Friday | Zoom

Daily Serenity for Women AFG Friday 12:00 pm

📹 Zoom

🔍 Search

Days
Sunday | Monday | Tuesday
Wednesday | Thursday | Friday
Saturday | 24/7

Platforms
Al-Anon Family Groups Mobile App
Bulletin Board | Chat Room
Discord | Email
Free Conference Call | Google Meet
Jitsi | Phone | Second Life
Skype | Voxer | WhatsApp
Zoom

Attendees
Adult Children | Beginners
Families Friends and Observers Welcome
Families and Friends Only | LGBTQIA+
Men | Parents of Alcoholics
People of Color | Women
Young Adults

Meeting Language
English

Timezone
America/New_York

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Link

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Creating the Vision for Electronic Groups in Geographic Areas

Geographic Electronic Group Vision

COMPLETED

Electronic Group Transfers

Online Electronic Group Registration & Change Forms

IN PROGRESS

Electronic Group Listing

Geographic Electronic Meeting Search

UP NEXT

Area Processing of Electronic Group Registration and Updates

DOWN THE ROAD

Hybrid Group Meeting Search

Next Generation Workflow for District Representatives and others

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COMPLETED

Electronic Group Transfers & Forms

Group Transfer Forms

Group Transfer from the GEA

| Group completes form | → | Receiving Area process approves transfer | → | Automatic GEA approval |

Group Transfer to the GEA

| Group completes form | → | GEA approves transfer into Area | → | Geographic Area approves |

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Electronic Group Forms

Why the move to online forms only?

Online forms are convenient

Group changes are processed faster

Submitter receives confirmation email automatically

Required fields ensure accurate data

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Takeaways: Completed Work

- Information to Share:
  - Global Electronic Meeting Search is now available!
  - Electronic groups can transfer to and from the GEA using available online forms
  - Electronic group registration and change forms can only be submitted online
  - In the future, group forms will only be available online
- Strategies to Explore:
  - How to support less technologically savvy group trusted servants

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Pause for Questions

Geographic Electronic Group Vision

COMPLETED

Electronic Group Transfers

Online Electronic Group Registration & Change

IN PROGRESS

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UP NEXT

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IN PROGRESS

Geographic Electronic Meeting Search

Electronic Groups in Geographic Areas

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Electronic Groups in Geographic Areas

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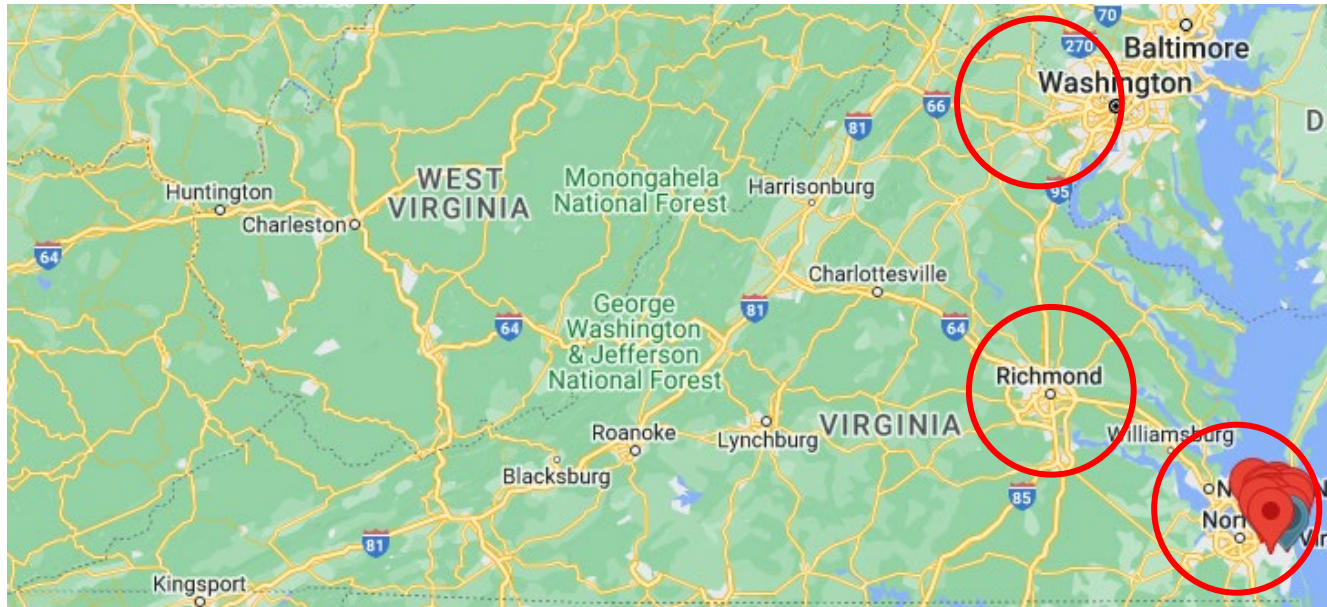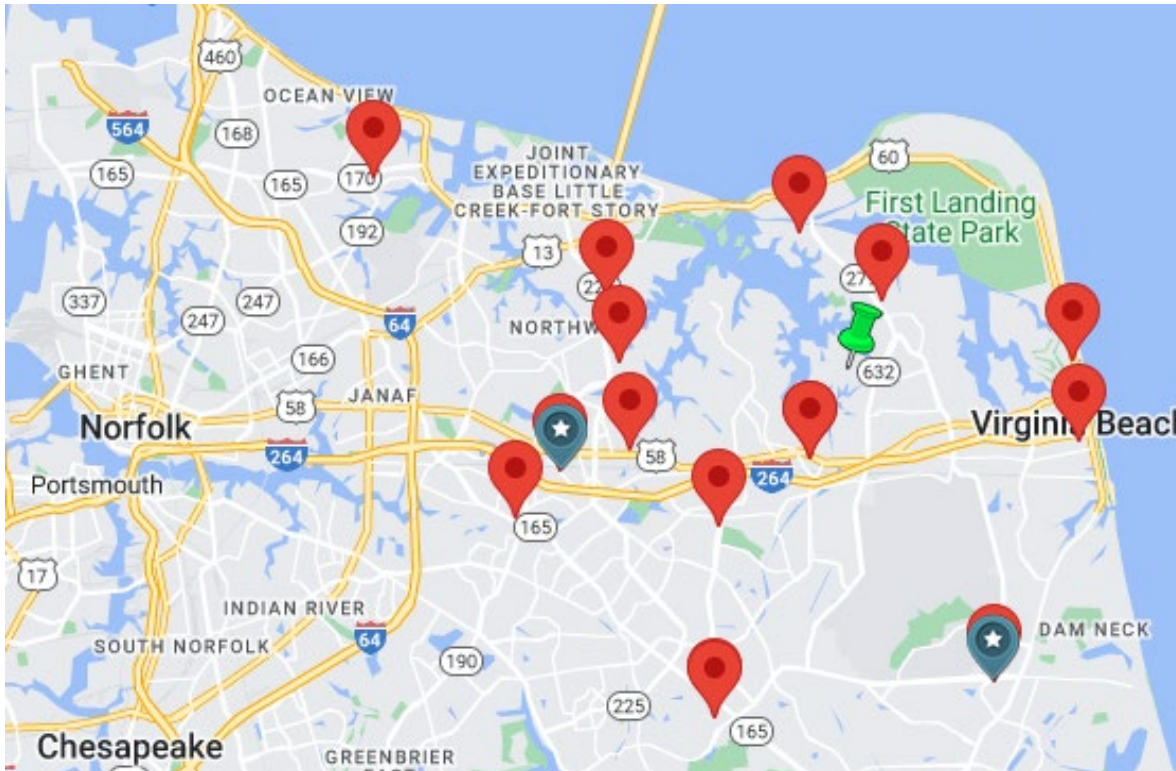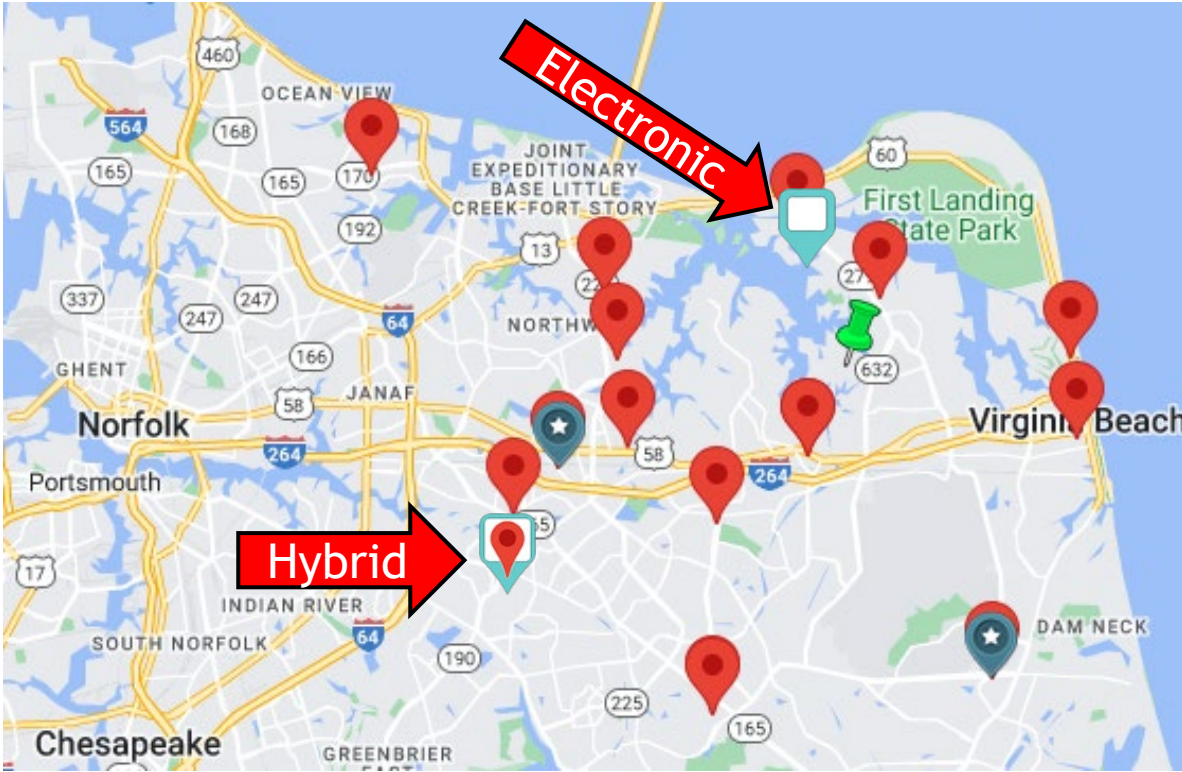
Electronic Groups in Geographic Areas

When do groups temporarily meeting online need to decide if they want to transition to being permanent electronic groups?

Takeaways: In-Progress Work

- Information to Share:
  - A MS Excel-compatible export of electronic groups registered with a geographic Area is being developed for the current Online Group Records application
  - Electronic groups registered with geographic Areas are currently not displayed on al-anon.org
  - WSO Staff are working now to evolve the Geographic Meeting Search to list these groups
- Strategies to Explore:
  - How to ensure groups temporarily meeting online have the correct location description information to ensure the newcomer finds the meeting

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Pause for Questions

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Creating the Vision for the Next-Generation Group Records Application

Online Group Records (OGR) Application

COMPLETED

Online Group Records Task Force

Who Participated?

AGRCs
42/67 Areas (63%)
2+ Years Service

DRs
195/714 DRs (27%)
<2 Years Service

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Response High Points

	AGRCs	DRs
Logged into the application	**100%**	**67%**
Responded OGR works well for their role	**97%**	**84%**

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The Good News

Participating AGRCs and DRs prefer the OGR process to manage new group registrations and group changes to available alternatives

- ▶ Maintain simplicity

- ▶ Increase search options

- ▶ Provide electronic group support

- ▶ Offer flexible report filtering

- ▶ Notify DRs of group changes

- ▶ Streamline the new group registration workflow

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OGR Task Force

▶ Utilize mainstream browsers, particularly Chrome and Safari

▶ Ensure the next-generation OGR workflow is mobile-friendly and Apple device-compatible

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UP NEXT Next Generation Group Records

Next Gen Group Records

First Release: AGRC New Electronic Group Registration Workflow

▶ Begin late 2023 to early 2024

▶ Provide consistent updates to WSC members re: timeline

Next Gen Group Records

▶ Purpose-built, read-only workflow for DRs

▶ Versatile reporting

▶ Read-only access to AISs and other trusted servants

Takeaways: Up Next & Down the Road Work

► Information to Share:

    ► OGR application replacement is up next

    ► AGRC electronic group workflow is first-up

    ► Complete OGR replacement is still many years in the making

► Strategies to Explore:

    ► How to familiarize AGRCs with existing WSO training videos in anticipation of future videos being supplied

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Takeaways