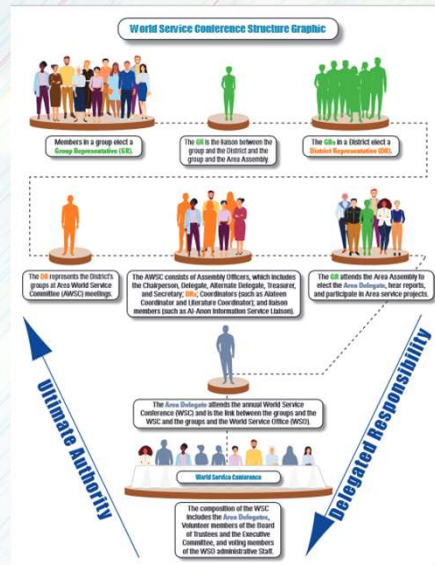**Lori F.**
May 2023 AWSC

Delegate's Report

Hi Friends, Good morning, I am Lori F., Delegate. I have been so looking forward to sharing with you more about the 66th Annual World Service Conference. My report is in your mailbox (yellow) as well as a few supporting documents – Motion log, WSC Contributions, and flyer about the 2023 International Convention. How many are planning to attend? In person? Virtual? God bless you all!

A couple comments about the pictures on my slide. One in the middle is a shot in Virginia mountains. Left is us what us Delegates saw as we were welcomed home to the WSO by the WSO staff and Trustees, right is the conference poster and theme – Love, Laugh and Grow Together. Each outgoing Delegates is asked to do a 3 min talk giving a message and tie in the theme. That was a neat experience to hear everyone's and to also give mine.

To begin I would like to share alittle on a Concept as it related to the World Service Conference.

How Al-Anon Works for families and friends of Alcoholics (B-32), p. 130-131

Concept 2 – Al-Anon Family Groups have delegated complete administrative and operational authority to their Conference and its service arms.

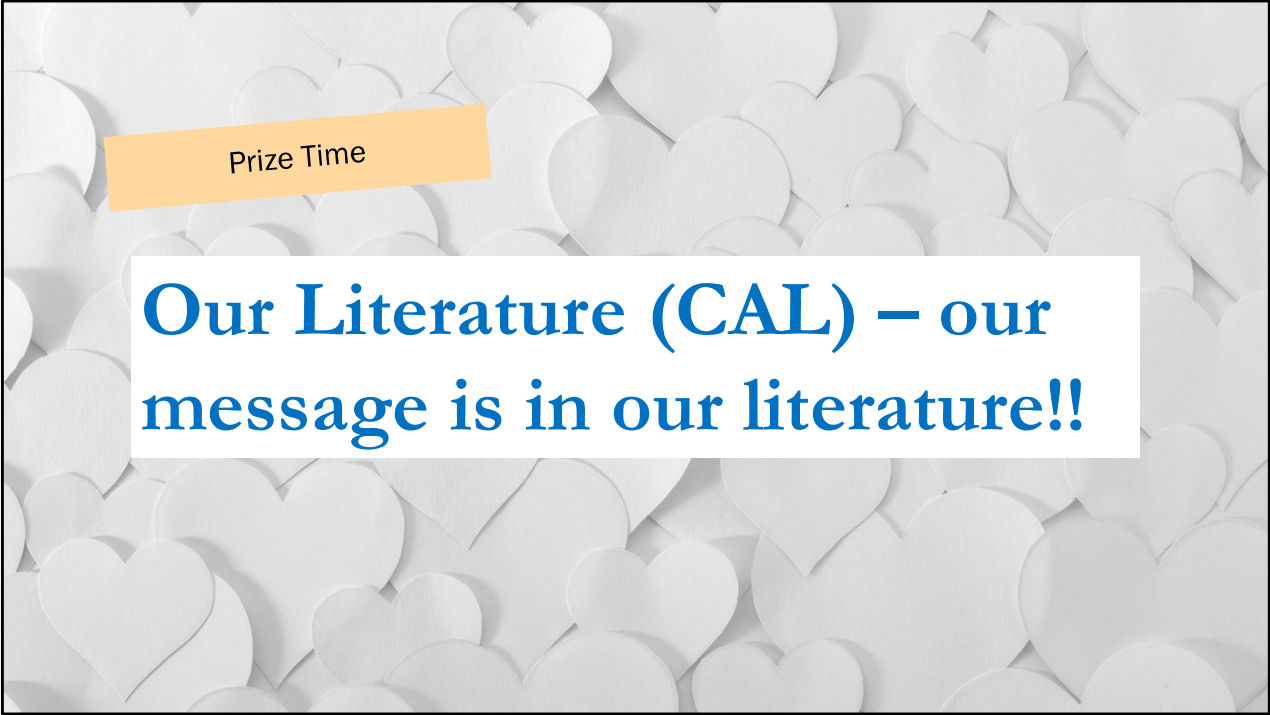(Read parts from Service Manual, Concept 2, p. 183-185; refer to How Al-Anon Works, p. 130-131)

Wow, now that is powerful! Some of my favorite paragraphs in recent years.

So this was my 3rd World Service Conference – 2021 was virtual, 2022 in NY, and 2023 in Virginia Beach. I loved how more at ease I was and so many more people I know. People n World service know you before you know them. Its amazing!

I would like to offer my sincere thanks for the cards, prayers and support. It was and is very important and appreciated. Please pass on my thanks to the numerous groups that send me cards as well!

Thinking about how I would tell you about conference I was sorta at the loss so I thought I would show you. Hope you enjoy this snapsot of the experience.

Prize Time

Our Literature (CAL) – our message is in our literature!!
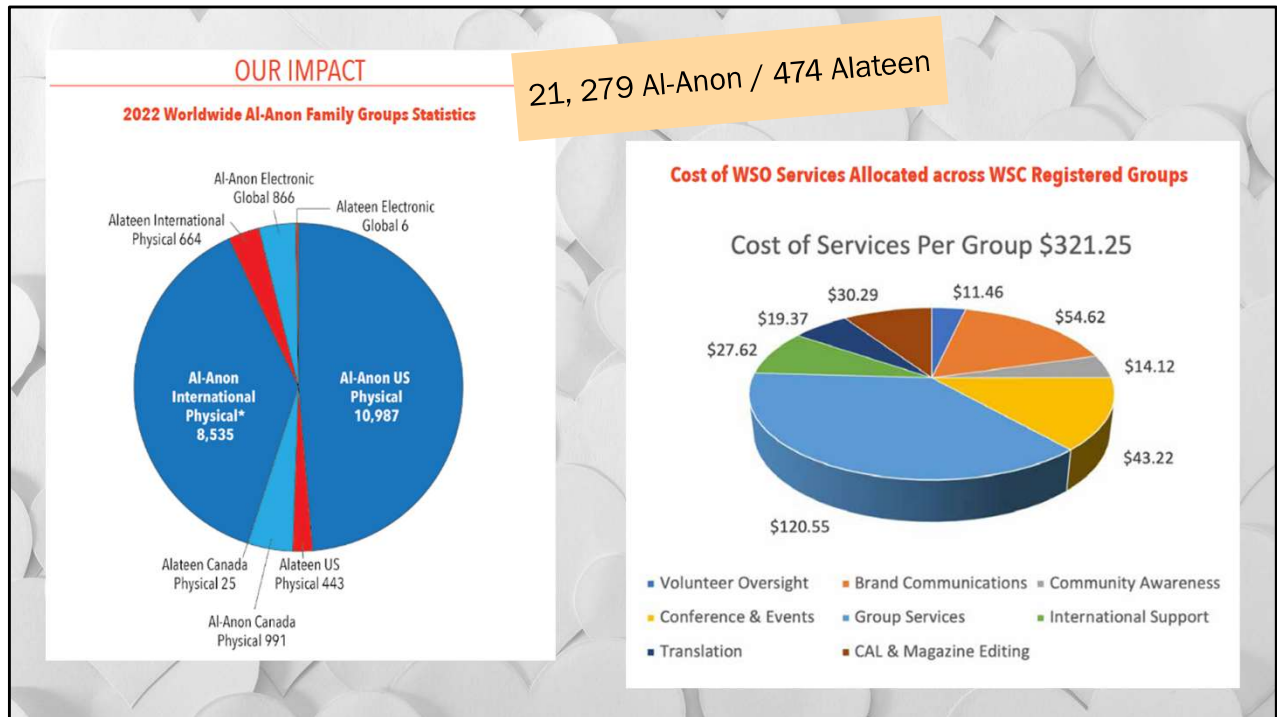
What was the top selling book in 2022 (English)?

A.   How Al-Anon Works (B-32)

B.   Courage to Change (B-16)

C.   One Day at a Time in Al-Anon (B-6)

HOW – 48,889

CTC – 28,509

ODAT – 21,419

At the preparing of the 2022 Annual Report there were 21,379 Al-Anon / 1,138 Alateen Groups worldwide – for a total of 22,517 Al-Anon Family Groups

Al-Anon / Alateen Physical Groups: US (10,987 / 443), Canada (991 / 25), International (8,535 / 664). Al-Anon / Alateen Electronic Groups: 866 / 6

What are all the services the WSO provides to each group? They are detailed on the back of each personal appeal letter. The main areas are group services, public outreach & digital strategy, CAL and magazine editing, Conference & Events, International support, translocation, and volunteer oversight. Here is the breakdown in the following graph. **On average about 61% of groups contribute to the WSO.** PA is above that percent at 70% for an average of $174 / contributing group which is below the overall average of $208 / group

Some ongoing projects are needed technology improvements for electronic meeting transformation, the Al-Anon mobile app and website, planning for the 2023 International convention, the World Service Conference, increased staff and

volunteer travel resuming, execution of the Strategic Plan initiatives, and interpretation needs for improved communication with international structures. Above is a pie chart of the cost per group breakdown from the 2022 Annual Report.

What's the Bottom Line?

AL-ANON FAMILY GROUP HEADQUARTERS, INC.
2023 OPERATING BUDGET

	2023 Preliminary Budget	2022 Revised Budget	2022 Audited Actual
Total Estimated Revenue	5,860,430	5,620,790	5,685,503
Total Expense	5,860,430	5,953,520	5,729,985
Net increase(decrease) from Operations	-	(332,730)	(44,482)

Balanced Budget!!

The 2023 Budget shows that expect expenses are equal to revenue; therefore having a balanced budget. WSO is forecasting a total revenue of $5,860, 430 of which literatures sales make up $3,504,970. They are forecasting a 28% increase in literature sales over 2022 because of the new daily reader. Contributors are budgeted to be less than 2022 at $2,532,900.

Contributions are budgeted to be $2.4M, less than 2022. No special summer appeal is planned.

Motion #4 – carried
To give conceptual approval to develop a comprehensive piece on sponsorship and service sponsorship using personal stories from Al-Anon Members

How does CAL become CAL?

Alateen Bookmak – Just for Tonight. In process but making progress. Having received over 100 sharings from Alateen members for the new bookmark, in July the literature Committee graded all sharings to determine which ones to include in the bookmark. In August the Committee reviewed a first draft including the highest-rated sharings, and by November had unanimously approved a final draft. It was then reviewed by the Director of Programs, an Alateen Task Force, a Policy Task Force, and the Executive Director. The text of the Just for Tonight Alateen bookmark has been approved and is currently undergoing translation and design, with hopes it will be ready later this year.

The Literature Committee has reviewed a first draft of a booklet of "**gems**" **from The Dilemma of the Alcoholic Marriage (B-4**), which was given conceptual approval by the
2021 Conference. A second draft is currently in development.

A Little Time for Myself (B-34)– Al-Anon's next daily reader, our first in 21 years, will be introduced at the 2023 Al-Anon International Convention in Albuquerque, New Mexico. This year's work focused on completing the index, design, and translation

into French and Spanish. The English version went to the printers in July, and French and Spanish went there in November. The book will be avaible for sale at the LDCs and the online store on July 5th

The Process for Developing Conference Approved Literature
Approved October 2004

Overview
Al-Anon's World Service Conference (WSC) makes the decision whether to grant conceptual approval for the development of new recovery literature for Al-Anon and Alateen. This can occur in one of two ways.

1. Any member of the fellowship may send an idea for new literature to the WSO Literature Committees. If one Committee agrees to recommend the idea, that Committee will present a motion for conceptual approval at the next WSC.
2. Any member can bring an idea directly to the Area Delegate or through the links of service. The Delegate in turn may present a motion for conceptual approval at the next WSC.
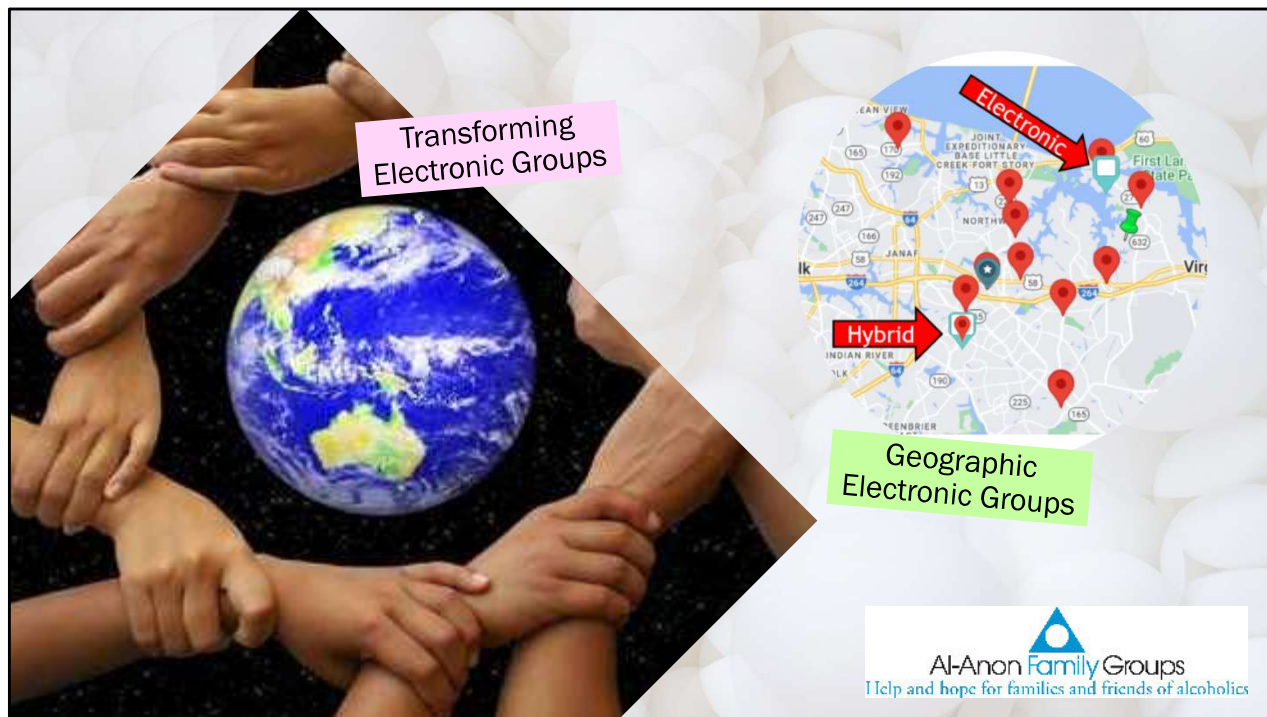

Sequence of Events
Once the WSC has granted conceptual approval for a new piece of literature, the WSO will assign staff and one Literature Committee to develop the project.

1. Staff and the Literature Committee assigned to the project will begin brainstorming the project's general direction—including a working title, an outline of desired topics for the project to cover, and an intended format for the purpose of planning the project's length—such as a pamphlet, booklet, or book.
2. If needed, staff will create sharing sheets and invite the fellowship to participate in the project. All submissions for the project become the property of the WSO to edit and use in any WSO publications. Insufficient submissions for a project may indicate there is not a significant need for the new piece at this time.
3. Staff, with the Executive Director's approval, may select a writer/editor from resumes of Al-Anon members who are qualified to work on the project. Staff can coordinate the writing of a short piece without hiring a writer.
4. The writer/editor, staff, and Committee will spend as much time as needed to develop the manuscript. This may include several outlines, drafts, and more writer/editors. The goal of the project is to assure that the
   Al-Anon/Alateen material is:
   A. Identifiably Al-Anon in content and feeling
   B. Responsive to identified needs

C. Factually accurate
D. Timely
E. Understandable by a broad-based reading audience

1. Members of the assigned Literature Committee will individually perform independent and confidential reviews of manuscript drafts until the full Committee is asked to approve a near-final document. Three or more negative comments from Committee members on the same portion of the manuscript will necessitate a re-write and further review until the Committee approves each portion. One or two negative votes do not prevent completion of that portion of the manuscript.
2. Once the Committee has approved the content, staff may choose to send the manuscript to a copy editor for polishing recommendations.
3. Staff will incorporate recommendations from Committee members and the copy editor into the manuscript and submit the document to the Director of Communication for review and approval. To assist the Director of Communication, staff will make available any background information from the copy editor and the assigned Literature Committee as the Director of Communication may request.
4. Once the Director of Communication has approved the content, staff will submit the document to the Policy Committee Chairperson and four Policy Committee members designated by the Policy Committee Chairperson. The role of this ad hoc committee is to assure that the manuscript adheres to Al-Anon's Legacies and policies.
5. Once the ad hoc committee has approved the text or suggested changes, staff will submit the document to the Executive Director for final review, further corrections, and text approval. To assist the Executive Director, staff will make available any suggestions from the Director of Communication, ad hoc Policy Committee, copy editor, and the assigned Literature Committee as the Executive Director may request.
6. Throughout the development of a piece of literature, Committee members are invited to suggest titles for the finished product. Following manuscript approval by the Executive Director, staff will submit the suggested titles to an ad hoc Titling Committee composed of the Literature Chairpersons, the Director of Communication, the assigned Associate Director, the Executive Director, and an at-Large member of the Executive Committee. With input from the Director of Business Services, the Titling Committee will recommend a single title for consideration and approval by the Policy Committee reviewers. The Executive Director will review the recommended title and grant final approval or refer it back to the Titling Committee.
7. The Conference Approved Literature process is now complete. The project will

enter into WSO production for design, indexing, printing, translation nd the creation of marketing materials—all pending final approval by the Executive Director. The Finance Committee will determine the retail pricing of the piece.

Global Electronic Groups – working toward full self supporting in one more year, held Second Assembly, have a District Formation Task Force, Poland GSO welcomed E Groups and have transferred several from the GEA. Meetings 1468, Groups 891; GRs 376

Geographic Electronic Groups – will be register with zip code and pinned close to center – park, water etc. 176 Geographic Electronic Groups; 45% of Area support E Groups; 6 requests from GEA to move to Geographic Area

Completed Work:
- Global Electronic Meeting Search is now Available!
- Electronic Groups can transfer to and from the GEA using the available online forms. (From GEA to GEO – submit form, GEO Area approves, GEA automatically released / From GEO to GEA – submit form, GEA approves transfer, GEO releases.
- Electronic group registration and change forms can only be submitted online.
- In the future, only online group forms will be available
- Excel compatible export f electronic groups registered with a geographic Area for the current Online group Records Application

Strategies to Explore:
How to support less technologically-savvy group trusted servants?

How to ensure groups temporarily meeting online have the correct location description information t ensure the newcomer fins the meeting.

Registered Groups in a Geographic Area that change to Electronic will be transferred to Electronic, so groups need to be awareif the District accepts.. Groups can ask themselves – What audience does the group want?

Up Next:
- The OGR application replacement is up next
- ARGC electronic group workflow is the first step in the replacement (late 2023 – early 2024)
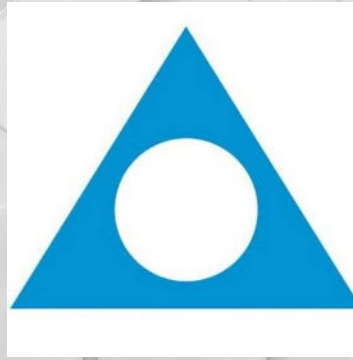- Complete OGR replacement is still many years in the making

In Progress:
- Electronic Groups registered with a geographic Area are currently not displayed on al-anon.org. WSO staff are working now to evolve the Geographic Meeting Search to list these groups. Pinning hybrid is down the road and just put in location notes now.

Reminder: there are no new acronyms – PEGs, AFGWME, EEGs, etc.

Question: When do groups temporarily meeting online need to decide if they want to transition to being an electronic groups? 6 to 12 months from the time the Area accepted electronic groups and has an Area process. Or if the group wants to be listed on the al-anon.org meeting search 6 to 12 months from when that is implemented. Suspected to be this fall.
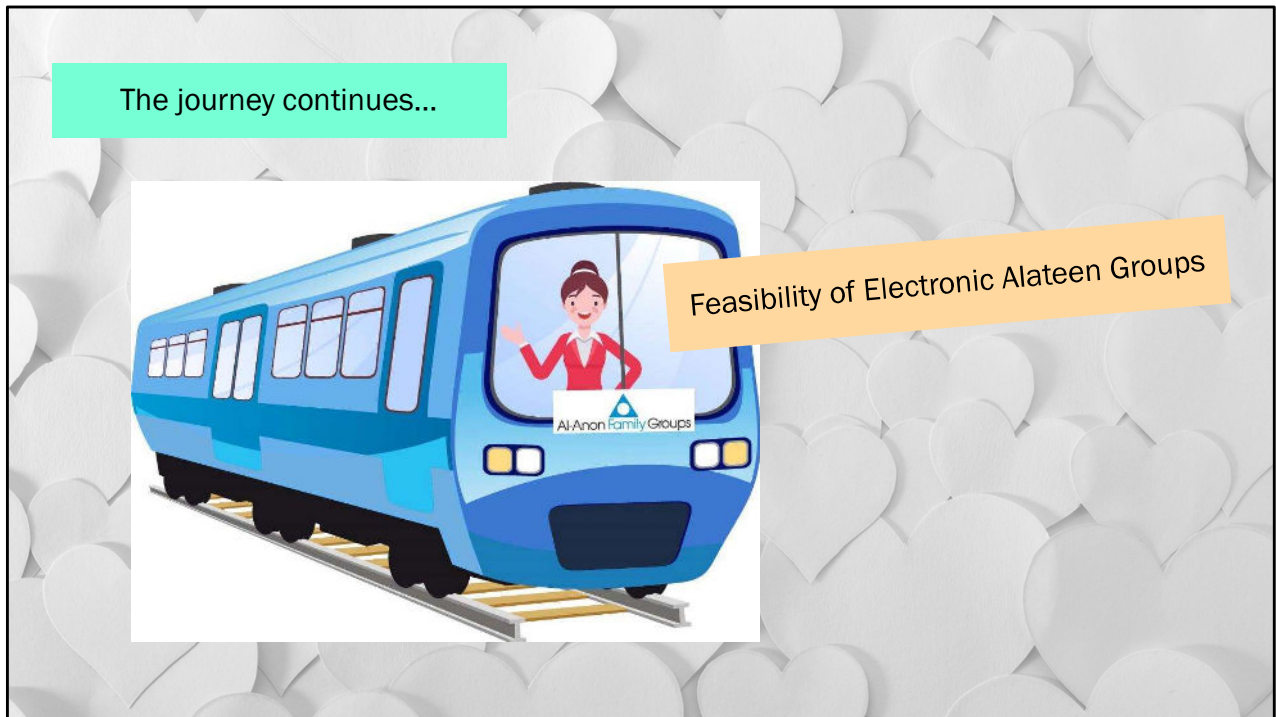
What do the three sides of the Al-Anon logo symbolize?

Recovery (Steps) Unity (Traditions), Service (Concepts)

Reference Anne's Article in the forum. Point out the Trademark presentation. Give examples of violations and what can do. Use of CAL at meetings.

The journey continues...

Feasibility of Electronic Alateen Groups

Feasibility of Alateen Electronic Groups. The goal of this project was to make online platforms available for all Alateen members who wish to participate- while ensuring the safety of Alateen and Al-Anon Members Involved in Alateen Service. This is happening so we need to protect teems and name. The project began in 2020. Alateens globally are seeking direction on forming and hosting electronic Alateeen groups.

Exploring the feasibility of Alateen Electronic Groups has afforded the WSO the opportunity to work with our international partners and WSC Areas to ensure we collectively agree on a solution that could be supported by members globally. When this project began in 2021, we couldn't have projected that in a few short years we would be having a conversation about Alateen members having the possibility to attend electronic Alateen groups globally. But there we were in 2023, at the World Service Conference, giving feedback about the feasibility of Alateen electronic groups. So, let's continue the journey, stop at necessary checkpoints to ensure we are on track, and, ultimately, we will reach our final destination.

The WSC Areas have the autonomy to decide if they would like to host electronic Alateen groups. Areas wishing to host electronic Alateen groups will need to gain their groups' approval to implement the Global EASBR without modification. Once completed, Areas would submit their Area ASBR, including Global EASBR, to the

WSO for certification. The certification will be reviewed
prior to registering Electronic Alateen Groups. Areas need to establish a process for implementing the Global EASBR. Areas will have the autonomy to define how they implement the process.

Listed below are the Global Electronic Alateen Participation Minimums:

1. Teens would need to participate in the pre-interview process for each meeting they'd like to attend.
2. The pre-interview would be conducted by certified Al-Anon Members Involved in Alateen Service-Electronic assigned to serve that group.
3. A list would be created and maintained by the Al-Anon Members Involved in Alateen Service-Electronic for each group to verify the pre-interview has taken place and information is listed.
4. Teens would show their photo ID as they ask to be admitted to each group, which would be verified by the Al-Anon Members Involved in Alateen Service-Electronic. This verification would not be shared with the Alateen group members

5. Operating procedures – camera on, Teens stay in camera, 2 sponsors, meetings links would not be posted on public facing websites (use group email)

The Area process needs to include:

• Facilitating training of AMIAS-E using additional training modules created by the WSO for EASBR implementation and certification.
• Ensuring AMIAS-E who are sponsoring Electronic Alateen Groups meet Global EASBR requirements – mandated reporters, back ground checks
• Reporting on AMIAS-E status during the Annual Alateen Certification or Recertification process.
• Validating and reporting all Electronic Alateen Groups registered to their Area have certified AMIAS-E Group Sponsors during the Annual Alateen Certification or Recertification process.

• Please note that this conceptual solution is still in the discussion phase. The goal of the WSO Project Team looking at his is to following receiving feedback from the WSC to provide a report to the BOT in July for its further consideration for next steps.

• This concept could be applies to WSC Areas as well as international structures while allowing for autonomy if they want to host E Alateen Groups.

We are a worldwide fellowship!

The ICC (International Coordination Committee) attended the IAGSM in London in 2022. Prior to the meeting they visited many countries of GSO or evolving structures
Norway, Latvia, Lithuania, Netherlands, Turkey (AIS), Bulgaria (AIS), Hungry German speaking Switzerland (GSO), France. Structures vary in scope from GSOs—which have day-to-day responsibility for the Al-Anon groups within their country—to a few members attending Al-Anon groups within a country

The IAGSM is a biennial service meeting for structures outside of the World Service Conference Structure. Structures that can attend have a GSO or a national service structure registered with the WSO. The IAGSM is not a decision-making body. The IAGSM is a service meeting providing an opportunity for service structures to come together and share experience to strengthen their structures. The IAGSM Delegates participate by leading the General Sessions. The presenters are often Delegates whose structure has experience with the topic. Workshops are intimate, small group sessions that are also Delegate-led.

Since the IAGSM is an English-speaking meeting, the ICC strives to make certain the

Delegate presenters of the General Session topics submit their presentations well in advance. This way all the Delegates can translate and discuss the topics with their service structures before attending the meeting, so they can be fully engaged.

The theme for the 2022 IAGSM was "Connecting Hearts and Minds around the World."

International Structures face many of the same challenges we experience here in the WSC Structure; however, we recognize we are privileged by our wealth of resources. Members across the globe love Al-Anon the way we do, and they are willing to go to any lengths to carry the message of hope. For some, they do so with little to no literature while facing governmental restrictions, cultural biases, and challenging economic conditions. As members of the World Service Conference, we are privileged to reside in a structure that has almost 72 years' worth of experience, beginning with our pioneers, Lois and Anne. During the WSO visits, they met people who were pioneers in their respective countries. Two or more members gathered together can call themselves an Al-Anon Family Group. That's how it starts for international structures. Two members gather and carry the message of hope to others, and the circle of hope expands. What an honor it must have been to meet these current-day pioneers, to offer them WSO support, and to guide them to available Al-Anon resources.

Stay tuned to our Area Assembly! Tanya J. – Associate Direction – International will be with us as well as Sarah Smith – Director of Programs. And they will be doing a special International Presentation!!

Thank you for honoring me with your trust. I am loving this service opportunity. Thank you for all the support you have shown and continue to show me. It does my heart good.

Please see my report as well as the links I provided the report for more information. There are a couple presentations that were very informative that I didnt touch on much – Seventh Tradition and Trademarks & Copyrights. The links are contained in my Delegate's Report. Maybe I can share on those more another time. And as always please let me know if you want more on a specific topic. And at this time I would like to open it for any questions.